

GRAUER-KUCHTA DENTAL ASSOCIATES, LTD.

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IMPORTANT DENTAL INSURANCE INFORMATION FOR OUR PATIENTS

Understanding your insurance coverage can be quite challenging. Our goal is to assist you in maximizing your benefits. We care for patients from many different companies. Each company pays an insurance premium for specific coverage which fits the company budget. Each plan is slightly different in its covered services. We encourage you to become familiar with your policy exclusions, deductibles and required co-payments.

Our courtesy service to you includes:

- Re-filing your insurance a second time when requested.
- Following the American Dental Association guidelines for coding procedures and filing insurance.

Our expectations of you as the owner of the policy:

- Payment of fees not covered by your insurance plan at the time of service is delivered.
- Understanding that the insurance policy belongs to you and we have no leverage to obtain payment from your insurance carrier.
- Realizing that dental insurance policies restrict payment for some services, use restricted fee schedules (called Usual & Customary Rates or UCR) and exclude some procedures based on the prior conditions or length of time on the plan. All restrictions are based on the premium paid for insurance not our fees or recommended treatment.
- Taking responsibility for payment if the insurance company does not pay our office within 60 days.
- Keeping our office informed of any changes in your insurance coverage or employment.

THANK YOU FOR YOUR COOPERATION WITH YOUR DENTAL INSURANCE
COVERAGE!

Signature

Date